

Our promise



We value your time

We provide you with ferry services that you can depend on to get you where you want to go.



You're safe in our hands

We take you where you want to go, safely and securely: all of our ferries are crewed and our friendly staff are always available to assist you if you have any safety concerns.



We keep you informed

We are committed to keeping you up to date with the right information at all times, including in times of disruption.



Access for everyone

We are committed to ensuring this ferry service is accessible to all. All of our ferries are fully accessible but not all wharves are. Plan your trip at transportnsw.info



Have a good trip

We are committed to offering you a stress-free journey in a comfortable and clean environment.



We listen to you

We are committed to using your feedback to improve our service to meet your needs.



We respect you

We offer you a friendly and courteous services no matter who you are.